

1ST QUARTER

JAN-MARCH 2024 | REPORT



CITY OF KISSIMMEE
FIRE DEPARTMENT

VALUES

KINDNESS

Treating **others** as we would want to be treated.

INCLUSION

Making others feel **safe, accepted** and **respected**.

SUCCESS

Enjoying the fruits of **hard work**.

SKILLFULNESS

Mastering our craft.

IMPROVEMENT

Always working to get **better**.

MOTIVATION

Driving to meet our **goals**.

MINDFULNESS

Understanding where we come from and where we are heading.

ETHICS

Always doing what is **right**.

ENTHUSIASM

Passion for our profession.

MISSION

To **PROTECT** life and property with a well equipped and highly trained team

VISION

To **SAVE** lives and build a safer community through exceptional service

“In the Finest Tradition - Courage, Compassion, and Community”



FIRE CHIEF
JIM WALLS



MESSAGE FROM THE CHIEF

Welcome to our first quarterly report for 2024! I would again like to express my thanks to all who have made this report possible. The quarterly report allows our personnel, our community, and other internal/external stakeholders to view our call load, response performance, and information on several of our programs to include fire, EMS, training, and fire prevention.

On February 27th, our Accreditation Team went before the Commission on Fire Accreditation International (CFAI) and after an intense review of our documentation we were awarded the Accredited Agency status! This recognition is the accumulation of almost two and a half years of data collection, community engagement, internal and external stakeholders' engagement. Less than 1% of fire departments internationally have obtained an ISO Class 1 designation as well as becoming an Accredited Agency from the CFAI. This is quite an accomplishment for our

Department! I would like to express my sincere gratitude for all those that helped this process move as smoothly as it did! It is because of your hard work and efforts that it was accomplished.

We have had a busy first quarter of training to include multi-company live fire drills, air consumption drills, advanced cardiac life support (ACLS) recertification, new false alarm procedures. I would like to thank our Training Division and all of our in-house training instructors for putting in all the work to make this happen. The new hire group of 16 was the largest group ever hired and put through orientation at one time.

I would like to thank everyone for what you do everyday to make our Department better and our community safer! Keep up the strong work!

Kissimmee Fire Chief, Jim Walls



Kissimmee Fire Department's Accreditation Team receiving the Accredited Agency status award from the Commission on Fire Accreditation International (CFAI) on February 27th, 2024

RESIGNATIONS AND NEW HIRES THIS QUARTER:

- **Resignations:** Firefighter Chris Richards, Firefighter Josias Kimble, and Firefighter Juan Mejia
- **New Hires:** The following new hires were assigned to Training effective January 22, 2024: FF Garrett Davis (347), FF Vicsama Decade (349), FF Anthony Gonzalez (350), FF Mason Harry (351), FF Sterling Shippy (352), FF Jean Charles (353), FF Carl Augustave (354), FF Neisha Rucci (355), FF Eleanor McDaniel (356), FF Darnell Burton (357), FF Gaike Harris (358), FF Brett Mazo (359), FF Benjamin Dowzall (360), FF Brandon Petersen (361), FF Ryan Schaeffer (362), and FF John McKinney (363)

City of

KISSIMMEE



FIRE DEPT.



CALLS

CALLS BY RESPONSE ZONE

RESPONSE ZONE	JANUARY	FEBRUARY	MARCH	TOTAL
11	413	390	420	1223
14	336	337	336	1009
13	260	235	266	761
12	200	177	149	526
OSCO	52	27	73	152
SCFD	2	2	0	4
RCFD	0	0	1	1
Total	1263	1168	1245	3676

UNIT RESPONSE COUNTS

APPARATUS NAME	JANUARY	FEBRUARY	MARCH	TOTAL
B13	4	5	0	9
BAT1	43	30	37	110
CHIEF2	1	1	1	3
CHIEF3	5	0	1	6
CHIEF4	4	1	5	10
E11	0	1	0	1
E12	139	161	176	476
E13	215	179	209	603
E14	244	236	244	724
EMS1	6	1	1	8
ES11	298	275	312	885
EVENT1	3	1	2	6
R11	468	425	438	1331
R111	398	359	383	1140
R114	348	345	346	1039
R12	249	257	297	803
R13	357	286	329	972
R14	294	272	283	849
SAFE1	72	66	66	204
TOW11	212	171	183	566
	3360	3072	3313	9745

CALLS BY DISTRICT

DISTRICT	JANUARY	FEBRUARY	MARCH	TOTAL
11CT	407	385	411	1203
14CO	157	172	155	484
14CT	179	165	181	525
13CT	260	235	266	761
OSCO	52	27	73	152
12CT	185	162	129	476
12CO	15	15	20	50
11CO	6	5	9	20
SCFD	2	2	0	4
RCFD	0	0	1	1
Total	1263	1168	1245	3676



FIRST QUARTER DATA

RESPONSE PERFORMANCE

90TH PERCENTILE* (RESPONSES NOT REQUIRING TURNOUT GEAR)

	ALARM HANDLING	TURNOUT	TRAVEL	TOTAL RESPONSE
All Shifts	2:48	2:02	7:39	11:22
A	2:48	1:59	7:23	11:22
B	2:50	2:09	8:00	11:41
C	2:46	1:53	7:35	11:01

90TH PERCENTILE* (RESPONSES REQUIRING TURNOUT GEAR)

	ALARM HANDLING	TURNOUT	TRAVEL	TOTAL RESPONSE
All Shifts	2:51	2:32	7:34	10:34
A	2:54	2:35	8:07	11:09
B	2:53	2:41	7:35	10:10
C	2:45	2:21	7:03	9:50

***Response Time Components**

- All times included in these calculations were taken from the first arriving unit for emergency responses only. (Not all responses are emergency.)
- No outliers were discarded for the times in this document.

- 90th Percentile: In a data set of 100, the 90th percentile would be the highest value in the lowest (slowest) 90 percent of the data, so it would be the 90th value when sorted in rank order. In a data set of 10, it would be the ninth value. This means that almost all other times are faster than the reported figure.
- Each response time component is calculated separately. Total response times are not calculated by adding each component together.

CALL VOLUME BY DAY AND WEEK

Day of Week	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	
Sunday	11	16	10	14		11	6	14	13	18	24	18	14	22	20	20	15	15	23	19	20	18	22	10	11
Monday	11	5	9	7		8	7	12	16	23	25	28	17	25	32	22	30	27	35	27	14	12	16	14	12
Tuesday	7	10	4	3		6	8	4	14	13	21	31	38	33	37	28	30	23	14	23	22	19	14	11	9
Wednesday	7	10	4	5		4	3	15	21	14	30	28	28	36	24	33	31	41	16	21	30	19	12	22	10
Thursday	12	10	7	6		2	7	8	14	19	22	25	43	22	20	31	29	27	22	19	30	20	19	13	12
Friday	13	16	10	9		6	8	13	16	20	23	27	27	29	25	34	22	27	34	24	17	24	20	14	11
Saturday	10	9	8	10		8	4	4	14	6	24	18	19	19	23	24	29	20	19	16	16	25	19	18	14
	71	76	52	54		45	43	70	108	113	169	175	186	186	181	192	186	180	163	149	149	137	122	102	79

INCIDENT TYPE GROUP	INCEDENTS
100 - Fire	72
200 - Overpressure, Rupture, Explosion, Overheat (No Fire)	1
300 - Rescue & EMS	2997
400 - Hazardous Condition (No Fire)	33
500 - Service Call	127
600 - Good Intent Call	251
700 - False Alarm	229
900 - Special Incident	1

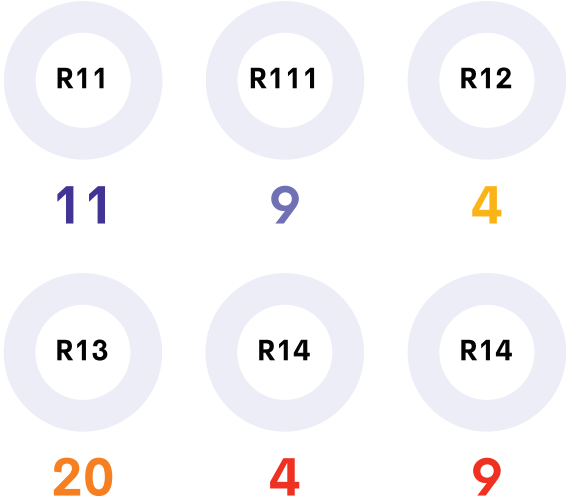




KISSIMMEE



NARCAN BY UNIT



NARCAN

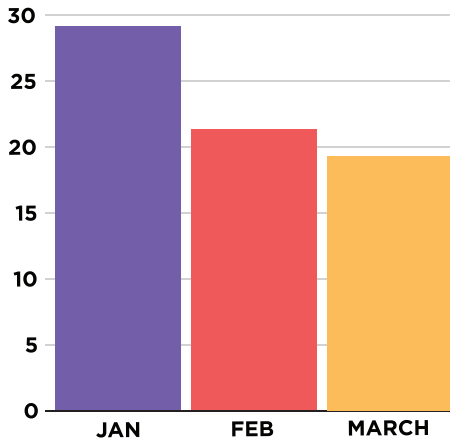


EMS	
Total Codes	20
ROSC	30%
AED Applied Prior to EMS	10
AED Shock Prior to EMS	2
Bystander CPR	1
STEMI Alerts	5
Trauma Alerts	27
Stroke Alerts	41
Intubation success	50% (4 Attempts)
IV Success	69%

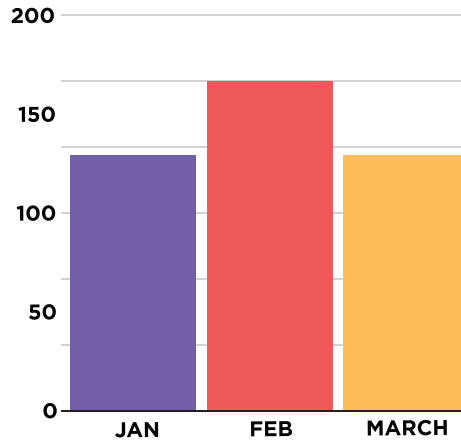
EMS CALL DISPOSITION	
Assist, Agency	2
Assist, Lift	217
Assist, Public	56
Cancelled (No Patient Contact)	9
Cancelled (Prior to Arrival at Scene)	2
Cancelled on Scene/No Patient Found	4
Patient Deceased on Scene - No Resuscitation Attempted (Without Transport)	2
Patient Deceased on Scene - Resuscitation Attempted (With Transport)	6
Patient Deceased on Scene - Resuscitation Attempted (Without Transport)	4
Patient Evaluated, No Treatment/Transport Required	36
Patient Refused Evaluation/Care (With Transport)	2
Patient Refused Evaluation/Care (Without Transport)	162
Patient Treated, Released (AMA)	192
Patient Treated, Released (per protocol)	38
Patient Treated, Transferred Care to Another EMS Professional/Unit	7
Patient Treated, Transported by Law Enforcement	4
Patient Treated, Transported by Private Vehicle	6
Transported Lights/Siren	239
Transported Lights/Siren, Downgraded	3
Transported No Lights/Siren	1970
Transported No Lights/Siren, Upgraded	25

FIRE PREVENTION

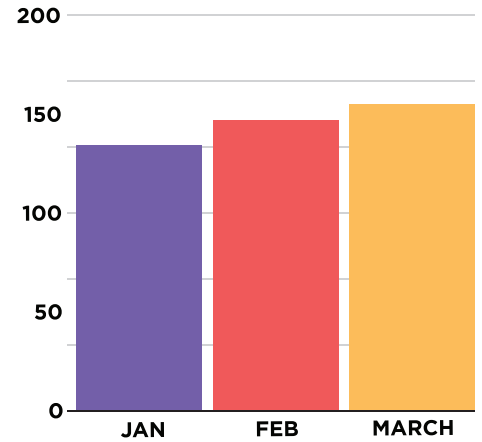
Maintenance Inspections



Plan Review



Permitted Inspections



FIRES AND PROPERTY SAVED

Date	Incident Type	Property Use	Property Value	Property Loss	Property Saved	Contents Value	Contents Loss	Contents Saved
3/13/2024	Building fire	1 or 2 family dwelling	\$400,000.00	\$1,000.00	\$399,000.00	\$180,000.00	\$2,000.00	\$178,000.00
2/14/2024	Sprinkler activation, no fire	Hotel/motel, commercial	\$1,000,000.00	\$25,000.00	\$975,000.00	\$90,000.00	\$10,000.00	\$80,000.00
1/17/2024	Passenger vehicle fire	Street or road in commercial area	\$90,000.00	\$90,000.00	\$0.00	\$15,000.00	\$15,000.00	\$0.00
1/20/2024	Building fire	Multifamily dwelling	\$1,000,000.00	\$20,000.00	\$980,000.00	\$30,000.00	\$5,000.00	\$25,000.00
			\$2,490,000.00	\$136,000.00	\$2,354,000.00	\$315,000.00	\$32,000.00	\$283,000.00

Month	Civilian Injuries	Civilian Deaths	Firefighter Injuries	Arsons	Incident Type	Notes
January	0	0	0	NA	NA	NA
February	0	0	1	1 (charges filed)	Structure	Charges Filed
March	0	0	0	NA	NA	NA

RISK MANAGEMENT

WORK RELATED INJURIES - (1) Ankle Injury

UNIT UTILIZATION

Apparatus	JANUARY	UTIL %	FEBRUARY	UTIL %	MARCH	UTIL %	Q1 Total	Q1 %
R11	9,155.50	20.51%	8,568.68	20.52%	9,223.15	20.66%	26,947.33	20.56%
R111	8,169.15	18.30%	8,140.43	19.49%	8,836.92	19.80%	25,146.50	19.19%
R13	8,571.57	19.20%	7,503.95	17.97%	8,390.30	18.80%	24,465.82	18.67%
R12	7,733.42	17.32%	7,000.55	16.76%	6,904.28	15.47%	21,638.25	16.51%
R114	6,899.98	15.46%	6,745.42	16.15%	6,961.52	15.59%	20,606.92	15.73%
R14	5,965.45	13.36%	6,331.77	15.16%	6,722.07	15.06%	19,019.28	14.51%
E14	4,281.38	9.59%	4,234.48	10.14%	4,415.60	9.89%	12,931.47	9.87%
ES11	4,454.73	9.98%	3,545.17	8.49%	3,598.65	8.06%	11,598.55	8.85%
E13	3,474.85	7.78%	3,063.87	7.34%	3,874.03	8.68%	10,412.75	7.95%
TOW11	3,069.85	6.88%	2,875.63	6.89%	3,409.52	7.64%	9,355.00	7.14%
E12	2,596.78	5.82%	2,473.35	5.92%	2,449.13	5.49%	7,519.27	5.74%
SAFE1	1,179.47	2.64%	995.83	2.38%	964.73	2.16%	3,140.03	2.40%
BAT1	721.72	1.62%	379.13	0.91%	613.33	1.37%	1,714.18	1.31%
EVENT1	429.38	0.96%	211.97	0.51%	774.38	1.73%	1,415.73	1.08%
B13	0.00	0.00%	240.93	0.58%	309.55	0.69%	550.48	0.42%
CHIEF4	105.35	0.24%	0.95	0.00%	70.27	0.16%	176.57	0.13%
EMS1	27.75	0.06%	18.52	0.04%	129.12	0.29%	175.38	0.13%
CHIEF3	16.55	0.04%	0.00	0.00%	63.40	0.14%	79.95	0.06%
CHIEF2	16.47	0.04%	2.22	0.01%	4.83	0.01%	23.52	0.02%
E11	0.00	0.00%	0.15	0.00%	0.00	0.00%	0.15	0.00%
	66,869.35	149.80%	62,333.00	149.26%	67,714.78	151.69%	196,917.13	150.27%

TRAINING

Annual Tracker Completions

Officers – **29%**
 Engineers – **31%**
 Firefighters – **42%**

Quarterly Training Hours

Inside – **5485**
 Outside – **351**

Promotions – **0**
 Degrees Completed – **0**

Probationary Status

Completed – **6**
 Started – **16**

Certifications

Paramedic – **1**
 FO2 – **1**
 LFTI I – **3**
 Instructor I – **2**
 SERP – **1**
 VMR Ops – **1**
 Preceptor Academy – **2**

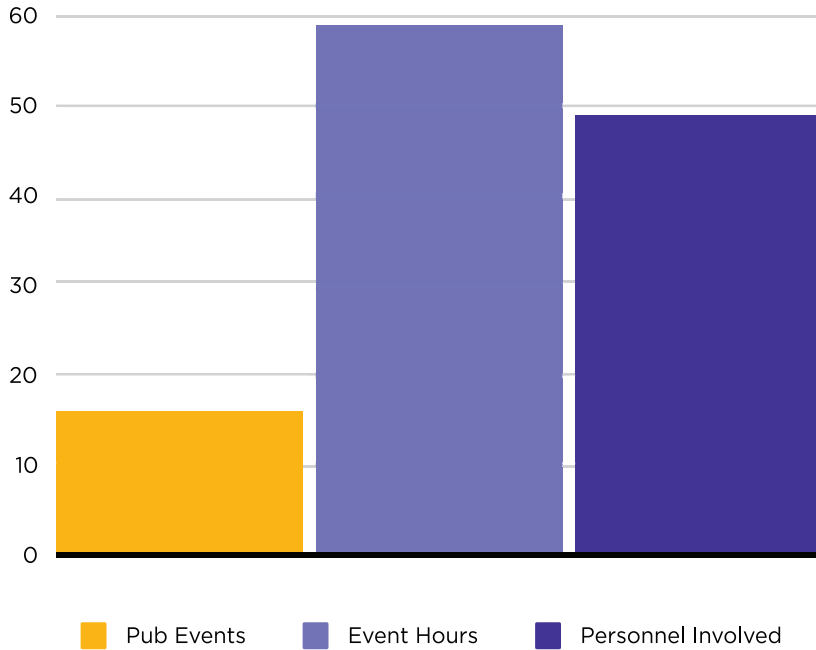
Other

Paramedic started Cadet Program – **1**
 Conducted New Hire Testing and Interviews Process – **1**





PUBLIC EDUCATION



EVENT DATA

Pub Ed Events: **16**
 Event Hours: **59**
 Personnel Involved: **49**
 Total Personnel Hours: **157**



PARTNERSHIPS





DEPARTMENT GOALS

EMS & SAFETY BUREAU

Enhance the safety, health, and wellness of Department personnel and maintain a strong EMS program.

LOGISTICS BUREAU

Distribute/maintain tools and equipment, personal protective equipment (PPE), and uniforms.
Continue to improve all fire facilities.

OPERATIONS DIVISION

Improve emergency response operations while maintaining the Department's ISO Class 1 status through a highly skilled workforce that is continuously training for high-risk/low-frequency events.

ADMINISTRATION DIVISION

Increase organizational effectiveness, accountability, and communications while maintaining fiscal responsibility.

TRAINING BUREAU

Provide an effective department-wide training program. Recruit and promote the best possible candidates.

PUBLIC EDUCATION BUREAU

Expand the Department's public outreach and education program.

ACCREDITATION TEAM

Achieve and maintain international accreditation through the Center for Public Safety Excellence (CPSE).

FIRE PREVENTION BUREAU

Develop a comprehensive Fire Prevention Bureau that encompasses fire safety inspections and public education to ensure customer safety.







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1883